

Module Specification

Module Summary Information

1	Module Title	Business Operations
2	Module Credits	20
3	Module Level	5
4	Module Code	ACC5028

5	Module Overview
<p>This module focusses on the tools and techniques used by Operation Managers within service and manufacturing institutions to ensure activities are cogent with corporate and market objectives. The module requires you to apply a range of operations management tools and techniques to given scenarios in order to produce a range of verbal, written and numerical solutions focussed on the efficiency, effectiveness and economy of an operation's processes.</p> <p>The overall assessment strategy of this module fits with that of the programme in ensuring you are given a balance between examinations and the specific employability skills of: classifying and summarising written and numerical data; identifying and evaluating options; express numerical and presentational skills; accepting responsibility and setting deadlines both individually and within a team; delegating tasks where required.</p> <p>To support your learning a field trip to view an operation from the input stage through to its output stage will be provided midway through the module. You will also have access to a fully developed virtual learning site, which will act as both a repository for learning materials and an extension of your classroom-based learning by incorporating additional readings and activities.</p> <p>This module will be of particular value to you if you are undertaking a placement year, whilst also preparing you for your final year of study. This module is linked to CIMA professional requirements, providing accountancy and finance students with the opportunity to register and gain an optional professional award.</p>	

6	Indicative Content
<ul style="list-style-type: none"> • The Role of Operations • Operation Strategy • Quality • Capacity • Supply Chain Management • Inventory 	

7	Module Learning Outcomes	
	On successful completion of the module, students will be able to:	
	1	Evaluate the role and contribution of the operations function in modern businesses
	2	Demonstrate an understanding of the theories, concepts and practices that underpin business operations
	3	Apply theoretical principles, tools and concepts to business operation problems to deliver sustainable performance
	4	Use theoretical principles, tools and concepts to establish how relationships in the supply chain can be managed

8	Module Assessment		
Learning Outcome			
	Coursework	Exam	In-Person
1			X
2, 3, 4		X	

9	Breakdown Learning and Teaching Activities	
Learning Activities	Hours	
Scheduled Learning (SL) includes lectures, practical classes and workshops, peer group learning, Graduate+, as specified in timetable	48	
Directed Learning (DL) includes placements, work-based learning, external visits, on-line activity, Graduate+, peer learning, as directed on VLE	48	
Private Study (PS) includes preparation for exams	104	
Total Study Hours:	200	