

## Module Specification

### Module Summary Information

<b>1</b>	<b>Module Title</b>	Business Process and Systems
<b>2</b>	<b>Module Credits</b>	20
<b>3</b>	<b>Module Level</b>	6
<b>4</b>	<b>Module Code</b>	BUS6057

<b>5</b>	<b>Module Overview</b>
<p>This module encourages you to develop an in depth understanding of the analysis and re-design of business operations and processes and the systems that support the contribution of these core processes to the core philosophy of the business. The emphasis is to create a practice based module, taking you through a journey of how a real life business plans and delivers the organisations' operations. The practice is underpinned by relevant theories in two hour workshops – combining lectures and seminars.</p> <p>The Professional Practice route will be delivered differently via block taught sessions with the assessment work-based.</p>	

<b>6</b>	<b>Indicative Content</b>
<p>This module will include topics such as:</p> <ul style="list-style-type: none"> <li>• Essential operations components for business</li> <li>• A Systems View of Business</li> <li>• Managing Business Process Flows</li> <li>• Business Process modelling</li> <li>• Business process Management: a boundary less approach to modern competitiveness</li> <li>• Fundamentals of Performance Improvement</li> <li>• Customers innovation measures of performance</li> <li>• Techniques for implementation and maintenance</li> <li>• Financial Performance Ratios</li> <li>• Measures that Drive Performance Activity</li> <li>• Integration of systems and processes – issues and problems</li> <li>• Evaluation into the Performance Improvement Process</li> </ul>	

<b>7</b>	<b>Module Learning Outcomes</b>
<b>On successful completion of the module, students will be able to:</b>	
<b>1</b>	To critically evaluate an existing business process by applying appropriate concepts, theories and methods.
<b>2</b>	Redesign existing process to achieve well-reasoned benefits.
<b>3</b>	To generate a plan for the implementation and evaluation of the new process.

8 Module Assessment			
Learning Outcome			
	Coursework	Exam	In-Person
1, 2 & 3	X		
1, 2 & 3	X Professional Practice route only)		

9 Breakdown Learning and Teaching Activities	
Learning Activities	Hours**
<b>Scheduled Learning (SL)</b> includes lectures, practical classes and workshops, peer group learning, Graduate+, as specified in timetable	36 (28)
<b>Directed Learning (DL)</b> includes placements, work-based learning, external visits, on-line activity, Graduate+, peer learning, as directed on VLE	60 (100)
<b>Private Study (PS)</b> includes preparation for exams	104 (72)
<b>Total Study Hours:</b>	200 (200)

\*\*Professional Practice route delivery only shown in brackets ().